

B R A BIHAR UNIVERSITY, MUZAFFARPUR
DIRECTORATE OF DISTANCE EDUCATION
SHORT TERM COURSE: MODEL QUESTIONS (1ST SEM.-4TH PAPER)
FRONT OFFICE & ACCOMODATIONS OPERATIONS

- Q. 1. What are the roles of Lobby Manager?
- Q. 2. What is the use of Wake Up devices?
- Q. 3. What do you mean by Housekeeping?
- Q. 4. Write and explain importance and functions of Housekeeping?
- Q. 5. What is team or group cleaning?
- Q. 6. What is the role of Control desk supervisor?
- Q. 7. What are Resort hotels?
- Q. 8. What interests you about the hotel job?
- Q. 9. What are transit hotels?
- Q. 10. Discuss and explain to plan to achieve the targets.
- Q. 11. How a person is most satisfied in hotel Job?
- Q. 12. What is the role of Doorman?
- Q. 13. Discuss and explain the salient features of Front Office Management.
- Q. 14. Discuss about duties and responsibilities of Housekeeping personnel.
- Q. 15. Write short notes on any two:
 - a.) Linen Management
 - b.) Safety and Security
 - c.) Supervisor works.